



## Return & Shipping Policy for Bella's Apothecary

5/30/2018

0 Comments

Wednesday, June 5, 2019

### Returns

Our refund policy is All Sales Final. Unfortunately we can't offer you a refund, return or exchange after this period. Several types of goods are exempt from being returned. Perishable goods such as food, flowers, newspapers or magazines cannot be returned. We also do not accept products that are intimate or sanitary goods, hazardous materials, or flammable liquids or gases. If there is a problem with your order, please email [Bella@BellasApothecary.shop](mailto:Bella@BellasApothecary.shop) for a free consultation on a discounted replacement product.

### Refunds

Our refund policy is All Sales Final. Unfortunately, we can't offer you a refund, return or exchange after this period. If there is a problem with your order, please email [Bella@BellasApothecary.shop](mailto:Bella@BellasApothecary.shop) for a free consultation on a discounted replacement product.

### Exchanges

Our refund policy is All Sales Final. Unfortunately, we can't offer you a refund, return or exchange after any sale unless we are unable to fill the order within the timeframe discussed under shipping. If there is a problem with your order, please email [Bella@BellasApothecary.shop](mailto:Bella@BellasApothecary.shop) for a free consultation on a discounted replacement product.

### Shipping

Our products are shipped twice a month from the Caribbean to New York. At that time, all individual orders are packaged and distributed. Depending on current inventory, orders may be shipped as soon as 4 days after you place your orders and may take as long as 3 weeks. Once products are shipped, they must clear customs and then be repackaged to come to your door. This process takes at least a week.

We do our best to keep a full inventory stocked to reduce waiting times, but there may be a delay.

All products are handmade with 100% organic ingredients, and that takes a bit of time. Always remember that good things come to those who wait. Delays in shipping can also occur because of import/export times via customs, using the following carriers: USPS & Belize Postal Service. Our refund policy is All Sales Final.

Unfortunately, we can't offer you a refund, return or exchange after this period. If there is a problem with your order, please email [Bella@BellasApothecary.shop](mailto:Bella@BellasApothecary.shop) for a free consultation on a discounted replacement product. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund. Depending on where you live, the time it may take for your exchanged product to reach you, may vary.

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